How to Get Help Anytime with Growth Machine Resources

In this video, our Marketing Concierge at Marketopia, explains how easy it is to get help and support inside the Growth Machine whenever you need it.

Whether you're setting up Smartlists, launching campaigns, troubleshooting, or learning new features, you'll discover the full support options available to you. Here's what you'll learn:

Quickstart Guides:

* Every major section of the Growth Machine has a built-in QuickStart guide button in the top right-hand corner.

* Access QuickStart visual tours by clicking the top-right button when you're inside any tab or section.

* These tours walk you through key actions step-by-step, saving you time and reducing guesswork.

Resource Center:

* Visit the Help Section for getting started tips, setup instructions, and best practices.

* Use the Messages Area to connect live with agents or check your past support conversations.

* Explore the Introduction Guides for step-by-step instructions on common tasks and troubleshooting tips.

Search Topics and Articles

* Use the Search Bar at the top of the resource center to find answers quickly.

* Each topic has a set number of articles that answer most FAQ

* If you cannot find what you are looking for ask an agent

Live Agents

* Live Agents are available 24/7 to answer your questions in real time.

* Get instant help without waiting in long queues.

* Perfect for troubleshooting, quick questions, or when you need immediate support.

Bonus: New Features and Updates

* Admins can stay informed about the latest Growth Machine features by visiting the Latest Updates section.

* Find new tools, improvements, and productivity boosters as soon as they're released.

Key Takeaways

* Live Agents are always available for real-time support whenever you have a question.

* QuickStart Guides help you immediately learn the layout inside of any tab or section.

* The Resource Center gives you instant access to articles, live agents, articles, and troubleshooting tips.

* Latest Updates keep you informed about powerful new features and system improvements.